



What is eConsult?

eConsult is an online consultation service that allows patients to contact the practice to ask for medical help, medical advice or for administrative requests.

In the midst of self-isolation due to Coronavirus (COVID-19), eConsult allows patients to contact their GP from home. For the majority of requests, the practice can help care for patients without the patient leaving their home.

Please note: All identifiable patient medical data will pass straight to Dr Ingram & Partners. eConsult will not have access to any of this .

How does it work?

Click on the eConsult banner on the practice website (www.7parkstreet.co.uk) and select the right option for you. Fill out the online form which asks similar questions to what a GP would ask during an appointment. Every eConsult is then reviewed by Dr Ingram & Partners and they will be able to decide on the right care for you. The practice will respond to every eConsult by the end of the next working day, if not sooner.

Why have we started using eConsult?

eConsult takes a detailed set of information about your symptoms or request so we can look after patients based on their need. For many patients this will mean they won't have to come into the practice helping to help you, our patients and our staff safe.